

Important information about Chestnuts Surgery and Hallgate Surgery

Humber Teaching NHS Foundation Trust would like to inform our patients at Chestnuts Surgery and Hallgate Surgery in Cottingham about our plans to merge these two GP practices and create a new purpose built facility.

Hallgate Surgery and Chestnuts Surgery both provide a high standard of patient-centred care to the residents of Cottingham and the surrounding area.

Over the past 18 months Hallgate Surgery has seen an 18% rise in people registering to join the surgery. With many future housing developments planned in Cottingham, its population is set to grow even further over the next few years.

In order to deal with Cottingham's growing population, Humber Teaching NHS Foundation Trust, in partnership with the Chestnuts Surgery, has put in place plans to get funding and support from NHS England and the East Riding of Yorkshire Clinical Commissioning Group to create one large GP surgery for Cottingham.

The centralised, single story development at King Street, will offer the residents of Cottingham a purpose built facility with better accessibility standards to its disabled and vulnerable population with parking facilities and disabled access standards throughout.

To make this transition as seamless as possible we plan to bring the two practice lists together, prior to the move. We have taken steps over recent months to streamline our internal processes across the sites to help us prepare in order to reduce disruption as much as we possibly can.

However, there may be some disruption during this process and would appreciate your patience and understanding during this time.

Over the coming months Hallgate patients may experience some disruption at the King Street site but we have plans in place to keep this to a minimum and for normal service to be

maintained. You may be asked to attend appointments at the Chestnuts Surgery whilst some work is being completed on the King Street site.

We are having an Open Day on **Friday, 19 July 2019, 1.00pm until 4.00pm at the Hallgate Surgery site**, where you can view the plans for the new development and join the journey with us from the very beginning.

Our practice managers, staff, Estates Department Project Manager and Architect will be there to answer any queries you have and would encourage patients from both practices to attend. We will also be collecting your feedback at the event.

We would welcome any ideas or suggestions you may have regarding the new development. You can contact us by:

- writing to your GP practice
- emailing hallgate.hallgate@nhs.net or chestnuts.chestnuts@nhs.net,
- using the feedback function on your surgeries websites: www.hallgatesurgery.nhs.uk or www.thechestnutssurgery.co.uk

We will update the GP surgery websites with information as they are confirmed.

Thank you for your understanding and consideration at this exciting time for both practices and joining us on this journey.



Useful information regarding the Chestnut Surgery and Hallgate Surgery merger

Why are we merging?

You will have likely seen within the national press that there are less GPs than 5 years ago which has created a shortage in the GP workforce. Like many surgeries we have not escaped this, so have to think of different ways of working and develop other clinicians to support your needs.

How will a merger help this?

Bringing the two practices together on a purpose built site will enable us to review our workforce, maximise our availability / capacity, whilst being more attractive in terms of student placements, teaching and recruitment of clinical staff.

From a patients point of view you will have access to purpose built facilities in a central location that will best suit and support your needs.

When can we expect construction works to start?

If all goes to plan the works could start as soon as September 2019

Do you have a time we expect this to be finished?

We expect that that practices will come together prior and change base at the latest by March / April 2020.

How can I find out more?

Come and join us at our Open Day:

Date: Friday, 19 July 2019

Location:

Hallgate Surgery
168 King Street
Cottingham
HU16 5QJ

Time: 1.00pm – 4.00pm

Our practice managers, staff, Estates Department Project Manager and Architect will be there to answer any queries you have and would encourage patients from both practices to attend. We will also be collecting your feedback at the event.

If you are unable to come to the Open Day, we will provide updates in the surgery and on the GP surgery websites.

